

## Message Text

LIMITED OFFICIAL USE

PAGE 01 ROME 10293 171314Z

42

ACTION EB-07

INFO OCT-01 EUR-12 ISO-00 CAB-02 CIAE-00 COME-00 DODE-00

      DOTE-00 INR-07 NSAE-00 FAA-00 L-03 SS-15 NSC-05 /052 W

----- 092785

R 171015Z JUL 75

FM AMEMBASSY ROME

TO SECSTATE WASHDC 0000

LIMITED OFFICIAL USE ROME 10293

E.O. 11652: N/A

TAGS: EAIR, IT

SUBJECT: CIVAIR - GROUND SERVICES AT ROME AIRPORTS

REF: ROME 9694

1. EMBOFF HAD OPPORTUNITY DISCUSS AIR CARGO SITUATION (PARA 2 REFTEL) WITH LOCAL TWA AIR CARGO MANAGER ON JULY 16. HE SAID THAT TWA HAS REGAINED ITS LARGEST AIR CARGO CUSTOMER, WHO FOUND ALITALIA SERVICE JUST AS BAD. CUSTOMER PREFERS SHIP TWA UNDER THESE CIRCUMSTANCES.

2. LOCAL TWA AIR CARGO MANAGER DESCRIBED SAR SERVICE ON AIR CARGO HANDLING AS "VERY POOR, FAR FROM SATISFACTORY". HE ANTICIPATES NO RPT NO IMPROVEMENT BEFORE ANOTHER 3 OR 4 MONTHS, WHEN SEASONAL DECLINE IN VOLUME OF CARGO AND ADDED EXPERIENCE MAY PERMIT SAR TO GET ON TOP OF SITUATION. INCOMING AIR CARGO MOST VULNERABLE UNDER SAR TAKEOVER, SINCE PAA/TWA PERSONNEL DO NOT EVEN SEE DOCUMENTATION (WHICH GOES TO SAR) WHEN CARGO ARRIVES. PAA/TWA RECEIVE COPIES OF DOCUMENTATION ON OUTGOING AIR CARGO AND ARE STILL ABLE MONITOR SITUATION, PRODDING SAR WHEN NECESSARY.

3. LOCAL TWA AIR CARGO REP SAYS THERE HAS BEEN SOME SLIGHT DIVERSION OF AIR CARGO TO ALITALIA SINCE SAR TAKEOVER ON JULY 1, BUT NO PERMANENT LOSS OF MAJOR ACCOUNTS YES --WHICH IS MORE A REFLECTION OF QUALITY OF ALITALIA'S SERVICE THAN OF LIMITED OFFICIAL USE

LIMITED OFFICIAL USE

PAGE 02 ROME 10293 171314Z

SAR EFFICIENCY. HE FEARS THAT SAR, AS STATE-OWNED COMPANY, MAY

ASSIGN AIR CARGO TO ALITALIA WHEN SHIPPER DOES NOT SPECIFY A CARRIER.

4. BAGGAGE HANDLING FOR PASSENGER FLIGHTS AT ROME/FIUMICINO AIRPORT REMAINS ABOMINABLE, WITH WAITS OF UP TO ONE AND ONE-HALF HOURS NOT UNUSUAL. EMBASSY PERSONNEL HAVE EXPERIENCED AVERAGE WAITING TIME OF ABOUT 40-45 MINUTES.VOLPE

LIMITED OFFICIAL USE

NNN

## Message Attributes

**Automatic Decaptioning:** X  
**Capture Date:** 01 JAN 1994  
**Channel Indicators:** n/a  
**Current Classification:** UNCLASSIFIED  
**Concepts:** AIR CARGO, CIVIL AVIATION, AIRPORTS  
**Control Number:** n/a  
**Copy:** SINGLE  
**Draft Date:** 17 JUL 1975  
**Decaption Date:** 01 JAN 1960  
**Decaption Note:**  
**Disposition Action:** RELEASED  
**Disposition Approved on Date:**  
**Disposition Authority:** KelleyW0  
**Disposition Case Number:** n/a  
**Disposition Comment:** 25 YEAR REVIEW  
**Disposition Date:** 28 MAY 2004  
**Disposition Event:**  
**Disposition History:** n/a  
**Disposition Reason:**  
**Disposition Remarks:**  
**Document Number:** 1975ROME10293  
**Document Source:** CORE  
**Document Unique ID:** 00  
**Drafter:** n/a  
**Enclosure:** n/a  
**Executive Order:** N/A  
**Errors:** N/A  
**Film Number:** D750247-0408  
**From:** ROME  
**Handling Restrictions:** n/a  
**Image Path:**  
**ISecure:** 1  
**Legacy Key:** link1975/newtext/t19750746/aaaabpiv.tel  
**Line Count:** 68  
**Locator:** TEXT ON-LINE, ON MICROFILM  
**Office:** ACTION EB  
**Original Classification:** LIMITED OFFICIAL USE  
**Original Handling Restrictions:** n/a  
**Original Previous Classification:** n/a  
**Original Previous Handling Restrictions:** n/a  
**Page Count:** 2  
**Previous Channel Indicators:** n/a  
**Previous Classification:** LIMITED OFFICIAL USE  
**Previous Handling Restrictions:** n/a  
**Reference:** 75 ROME 9694  
**Review Action:** RELEASED, APPROVED  
**Review Authority:** KelleyW0  
**Review Comment:** n/a  
**Review Content Flags:**  
**Review Date:** 05 JUN 2003  
**Review Event:**  
**Review Exemptions:** n/a  
**Review History:** RELEASED <05 JUN 2003 by ifshinsr>; APPROVED <15 OCT 2003 by KelleyW0>  
**Review Markings:**

Margaret P. Grafeld  
Declassified/Released  
US Department of State  
EO Systematic Review  
06 JUL 2006

**Review Media Identifier:**  
**Review Referrals:** n/a  
**Review Release Date:** n/a  
**Review Release Event:** n/a  
**Review Transfer Date:**  
**Review Withdrawn Fields:** n/a  
**Secure:** OPEN  
**Status:** NATIVE  
**Subject:** CIVAIR - GROUND SERVICES AT ROME AIRPORTS  
**TAGS:** EAIR, IT, ROME  
**To:** STATE  
**Type:** TE  
**Markings:** Margaret P. Grafeld Declassified/Released US Department of State EO Systematic Review 06 JUL 2006